
Technology Plan

July 1, 2008 – June 30, 2011

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School Code: 81905

School District: Washtenaw
District Code: 8741

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Technology Plan

June 30, 2008 – June 30, 2011

School name

School Contact Information

Intermediate District Name:	Washtenaw Intermediate School District
School Name:	South Arbor Charter Academy
School Code Number:	81905
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Years covered by plan:	2008-2011
Start date of plan:	July 1, 2008
End date of plan:	June 30, 2011

Introduction

South Arbor Charter Academy

School Technology Purpose Statement

Working in partnership with parents and community, the South Arbor Charter Academy mission is to create an integrated approach to technology education within the school building. We expect our students to master the basic technology skills and realize their full academic potential in preparation for higher education and adulthood with the use of technology. The purpose of National Heritage Academies is “challenging each child to achieve”.

Vision

All students will be computer literate by Eighth Grade.

School History & Demographics

South Arbor Academy was founded in 1999 by Central Michigan University. Subsequently, National Heritage Academies was hired to provide professional services to South Arbor Academy. South Arbor has a current enrollment of 699. It is a one building facility with grade levels K-8. The school has 36 teachers.

The population of the school reflects that of the surrounding community and is broken out as detailed below:

School Demographics

	Female	Male	Total
American Indian/ Alaska Native/Native Hawaiian	5	5	10
Asian American	19	10	29
Black/African American	56	53	109
Hispanic/Latino	16	12	28
White	257	264	523
Totals	354	345	699

Goals – High Student Achievement

A. Curriculum

Goal	Objective/ Strategy	Resources Needed (Human & Material)	Person(s) Responsible	Budget Needs	Time-line (Beginning & Ending dates)	Method of Evaluation
1. Revise technology curriculum to meet updated ISTE and METS standards for students	Create an instructional calendar listing units/lessons of study and their corresponding ISTE/METS standard	Library Technology Specialist. E-Lesson Plans Folder Academic Curriculum Resources. ISTE Standards for Students. METS Standards.	Library Technology Specialist.	Staff salary budget	September through June each year.	LTS will update existing instructional calendar to include ISTE/METS standards. This instructional calendar will be available on the Universal Drive for school-wide access.
2. Assist teachers in the use of technology-integrated projects, educational software and online resources in the regular academic curriculum	Complete a minimum of 1 lesson/project that incorporates technology in a core academic area (Language Arts, Math, Social Studies, Science)	Library Technology Specialist. Academic Curriculum Resources. Technology Scope & Sequence. Appropriate network Hardware & Software.	Library Technology Specialist. Individual Classroom Teacher.	Staff salary budget	September through June each year.	Teachers will record student grades for technology projects using AtSchool. Student work will be available for review on the S:/ drive.
3. Develop comprehensive computer ethics and safety unit for grades 4-8	Teach computer ethics and safety skills to students in grades 4-8	Library Technology Specialist. Online resources	Library Technology Specialist.	Staff salary budget	September through June each year.	Students will be assessed on computer ethics and safety and grades will be recorded in AtSchool. Student work in these units will be available on the S:/ drive.
4. Review interactive technologies for classroom use (blogs, web pages, social networks, email, etc.)	Investigate instructional uses of emerging technologies Locate resources that offer ease of use and quick uploading capabilities Communicate best practices for these new technologies to staff members	Library Technology Specialist. Online resources Appropriate network Hardware & Software	Library Technology Specialist. Individual Classroom Teacher	Staff salary budget	September through June each year.	Teachers will use interactive technologies to promote student learning and parental partnership

Goals – High Student Achievement

B. Evaluation

Goal	Objective / Strategy	Resources Needed (Human & Material)	Person(s) Responsible	Budget Needs	Time-line (Beginning & Ending dates)	Method of Evaluation
1. Create and distribute teacher survey to evaluate technology needs	Evaluate technology needs in order to develop methods for improved technology use	Library Technology Specialist. Staff Technology Poll	Library Technology Specialist.	Staff salary budget	September through June each calendar year.	Results of staff survey
2. Regularly assess progress toward technology plan goals	LTS and principal will meet regularly to discuss technology	Library Technology Specialist. Principal	Library Technology Specialist. Principal	Staff salary budget	September through June each calendar year.	Regularly scheduled meetings and email contact
3. Record students' progress in technology literacy in AtSchool	Measure student skill development during technology instruction.	Library Technology Specialist. Technology Lesson Plans AtSchool	Library Technology Specialist.	Staff salary budget	September through June each calendar year.	AtSchool Computer Gradebook will be updated regularly to reflect student progress.

Goals – Strong Family, Community and Business Support

D. Parental Communications and Community Relations

Goal	Objective / Strategy	Resources Needed (Human & Material)	Person(s) Responsible	Budget Needs	Time-line (Beginning & Ending dates)	Method of Evaluation
1. Staff will use AtSchool to publish newsletters and other relevant classroom information	Train teachers to use Publications feature of AtSchool	Library Technology Specialist. Classroom Teachers AtSchool	Classroom Teachers	Staff salary budget	September through June each calendar year.	Teachers will post weekly/monthly newsletters and other information in AtSchool.
2. Encourage the creation of classroom websites where teachers can post classroom news, forms and student work	Locate website hosting and train teachers on the use and creation of classroom websites.	Library Technology Specialist. Classroom Teachers Web Hosting	Classroom Teachers	Staff salary budget	Ongoing throughout the calendar year.	Teachers will have classroom/subject area websites with current information.
3. Provide parent training in the use and features of AtSchool	Promote AtSchool as an informational tool for parents through tutorial at annual Back to School night	Library Technology Specialist. LCD projector AtSchool	Library Technology Specialist.	Staff salary budget	Annually	Parent training will be offered through Back to School night and Open House events

Goals – Quality Teachers, Administrators and Staff

F. Professional Development

Goal	Objective / Strategy	Resources Needed (Human & Material)	Person(s) Responsible	Budget Needs	Time-line (Beginning & Ending dates)	Method of Evaluation
1. Provide technology professional development at least once a quarter	Create list of necessary technology skills for teachers Schedule quarterly technology professional development	Library Technology Specialist. Professional Development Calendar	Library Technology Specialist.	Staff salary budget	September through June each school calendar year.	Published Professional Development schedule
2. Create a resource folder where teachers can easily access technology information, instructions and resources to encourage collaboration and effective use of technology	Collect online resources, technology information and instructions and place in	Library Technology Specialist. Online resources Miscellaneous	Library Technology Specialist. Classroom Teachers	Staff salary budget	Ongoing throughout the calendar year.	Technology resource folder will be updated regularly and accessible to all staff

	Universal drive Encourage teachers to post useful resources and projects	technology information Network resources				
3. Join and attend MACUL conference	Attend scheduled MACUL conference	Library Technology Specialist. MACUL	Library Technology Specialist.	Professional Development budget	Annually in March	Regular attendance at MACUL events
4. Continue to provide one-on-one assistance to teachers as needed	LTS will be available to answer questions and provide assistance	Library Technology Specialist. Classroom Teachers	Library Technology Specialist.	Staff salary budget	Ongoing throughout the calendar year.	Teachers will have access to on-site technology assistance
5. Define Mastery Teacher appraisal rubric for technology usage	The Technology Competency of the Instructional Quality Standard rubric will be clearly defined	Library Technology Specialist. Principal Instructional Quality Standard	Library Technology Specialist.	Staff salary budget	June 2009	Teachers will have a clear standard of effective technology use

Goals – Effective and Efficient Operations

H. Technical Specification - Design

I. Increase Access

Goal	Objective / Strategy	Resources Needed (Human & Material)	Person(s) Responsible	Budget Needs	Time-line (Beginning & Ending dates)	Method of Evaluation
1. Identify new technology and acquire hardware to meet instructional requirements and improve student achievement	Identify technology that will improve instruction and promote student achievement Purchase additional LCD projector units	Library Technology Specialist. Trade publications Online resources	Library Technology Specialist.	Technology budget	Ongoing throughout the calendar year	New technology will be acquired as needed
2. Investigate use of interactive whiteboards	Determine effectiveness and feasibility of adding interactive whiteboards to our building technology	NHA TAPS process	Library Technology Specialist. Principal NHA IT Staff	Technology budget	Ongoing NHA investigation	Official NHA technology appraisal process

Goals – Effective and Efficient Operations

J. Budgets

Goal	Objective / Strategy	Resources Needed (Human & Material)	Person(s) Responsible	Budget Needs	Time-line (Beginning & Ending dates)	Method of Evaluation
1. Plan for and acquire hardware in accordance with the guidelines stated above.	Purchase extra technology hardware.	School Budget. Corporate Technology Consultant.	Administrator	Technology Purchases.	September through June each school calendar year.	Deployment of appropriate hardware in the school annual assessment by NHA – IT team and school leadership.

Goals – Healthy Students in a Safe, Orderly and Caring School

K. Student Information Systems, Security and Communications Systems

Goal	Objective / Strategy	Resources Needed (Human & Material)	Person(s) Responsible	Budget Needs	Time-line (Beginning & Ending dates)	Method of Evaluation
1. All visitors will pass through security check of Lobby Guard	All visitors will be required to input their information and receive a pass using Lobby Guard Information will be posted explaining what information will be collected and how it will be used	Lobby Guard Office staff	Office staff	School budget	September through June each school calendar year.	All visitors to the building will have visitor tags clearly displayed
3. Install closed-circuit video cameras in all hallways and school entrances	Video cameras will be installed in all common areas and entrances.	Video Cameras Closed circuit system	NHA Administration	School budget	September 2008	Common areas and building entrances will be monitored

School Affiliation & Philosophy

In order to fully understand the role of technology at South Arbor Academy, it is important to understand the relationship between the school and the company contracted to provide professional services.

National Heritage Academies (NHA) is an Educational Services company founded in 1995 to support charter schools with professional management services. Since its first contract with Excel Charter Academy in Grand Rapids, Michigan, NHA has expanded to support 55 schools serving over 32,000 students in 2006-2007.

NHA provides shared services between the schools it manages including, but not limited to:

1. Facility management
2. Curriculum support & staff development
3. Human resource support
4. Accounting and finance support
5. Board relations
6. State compliance & reporting
7. Technology infrastructure design, management, and support

NHA affiliated schools maximize school success through a deliberate process of sharing common resources to leverage economies of scale and sharing best practices to drive for continuous improvement.

For more information about National Heritage Academies, please refer to the NHA website, <http://www.heritageacademies.com>.

High Student Achievement

Student achievement is the focus for measuring success at South Arbor Academy. Bearing this in mind, all activities and programs are evaluated using this metric. Technology, therefore, adds value in as much as it positively impacts student achievement.

We believe that “how” technology is applied in the classroom is substantially more important than “how much” or “how often” technology is applied. Technology’s role in an instructional setting must be deliberate, well-designed and continuously assessed. The successful application of technology for learning lies in the alignment of curriculum, staff preparedness, the quality and availability of training, responsive support systems, and the existence of a reliable and accessible infrastructure.

Safe, Orderly, and Caring Schools

South Arbor Academy relies on NHA’s proprietary Moral Focus curriculum as a core element for developing a safe, orderly, and caring school environment. In a culture that is increasingly dominated by the presence of technology, students must be able to see the connection between actions and consequences. Just as NHA aligns its technology with its instructional goals and objectives, the policies relating to technology use must align with the development of strong moral character and good citizenship. This alignment is reflected in documents such as the Acceptable Use Policy [AUP], Internet Usage Policy and the application of copyright laws (see **Appendix**).

Quality Teachers, Leaders, and Staff

South Arbor Academy is committed to developing an environment that fosters professionalism, personal growth, and knowledge acquisition. Technology plays a key role in the development of this environment by providing tools that can increase productivity, allow access to NHA’s curriculum resources, and connect teachers with resources and people throughout the world. To develop truly world-class teachers and administrators, South Arbor Academy will implement a targeted staff development program designed to help the teachers at school become more effective in their various roles by leveraging technology. This staff development effort will be supported by NHA resources and methodologies as part of a larger staff development effort.

Strong Family, Community, and Business Support

South Arbor Academy is committed to partnering with parents as a foundational element of our educational program and the development of a strong school culture. Research tends to support this approach, indicating that parent involvement has a measurable impact on student achievement¹. Accordingly, over the 2007-2008 school years, a technology committee made up of South Arbor administration, teachers and parents was established to begin the initial process of developing and finalizing this plan. With the support of NHA, South Arbor Academy believes that communication technology can be a powerful force in removing the barriers that sometimes exist between the classroom and the living room. Access to the Internet is increasingly more available and NHA has already initiated efforts to build and support technologies that extend the learning environment

beyond the walls of the classroom and into students' homes. Additionally, the application of technology will, in the future, provide parents with access to supplemental curricular materials that will reinforce the students' classroom experiences.

The use of technology also provides South Arbor Academy with the ability to involve the greater community in the life of the school. With tools already in place, South Arbor Academy can make school-related information publicly available on the school web site.

Effective and Efficient Operation

South Arbor Academy has significant benefits through the association with NHA such as access to professional services and resources and the technology program. Because South Arbor Academy is one of 53 schools receiving services from NHA, we are able to take advantage of a shared services model referred to as Total Cost of Ownership. Through our contract, we are serviced by a professional technical team that provides South Arbor with consulting, implementation, and support for all technology efforts. As a result of these shared services, our school is part of a network of other schools and best practices are shared on a regular basis. Ultimately, the partnership between South Arbor Academy and NHA allows the school's staff to focus its efforts on the delivery of instruction and student achievement rather than implementing and supporting technology.

Curriculum and Instruction

Current Situation

NHA provides a recommended curriculum scope and sequence for technology use and skill development and South Arbor Academy is focused on implementing these resources to ensure that all students develop the computer skills to be technologically literate by the time they leave the Eighth Grade.

With access to technology as outlined in the infrastructure & connectivity section of this plan, South Arbor Academy has the resources necessary to effectively deliver the curriculum. In addition, the school allocates time for technology use to meet NCLB (NETS) and Michigan Technology Standards (METS).

Time Committed to Technology Instruction (Weekly)	
Kindergarten	20 minutes
First Grade	20 minutes
Second Grade	45 minutes
Third Grade	45 minutes
Fourth Grade	45 minutes
Fifth Grade	45 minutes
Sixth Grade	135-225 minutes
Seventh Grade	225 minutes
Eighth Grade	225 minutes

Additional technology use is expected outside of technology-specific instruction. Students are asked to use technology to further their academic development through its use in content-specific projects such as curriculum-based presentations, classroom simulations, and research/review of Web-based content.

South Arbor Academy encourages the teachers' use of technology by providing real-time support through the LTS. Based in the school, the LTS consults with teachers on a daily basis to identify and support technology integration opportunities within the classroom. Through the school's affiliation with NHA, the school's LTS meets regionally with other technology staff to share best practices. The LTS also meets on a regular basis with school leadership to review goals for technology education.

Future

Philosophy

- By incorporating NHA's approach to technology into the school environment, students at South Arbor Academy will develop information literacy skills through a comprehensive technology curriculum.
- These skills will be developed as the use of the technology is integrated into the course of each academic subject.
- Teachers will develop an appropriate technology skill-set through well-aligned staff development opportunities and will apply these skills in their instruction.

Developing Technology Skills

- NHA's core academic curriculum is very rigorous, focusing on the development of foundational skills and background knowledge.
- It is essential that instructional time be provided for the development of these skills and to prioritize this instructional time relative to the core academic areas.
- While computer technologies should be used at all grade levels to support the delivery and enhance the effectiveness of instruction, there are no specific technology goals for grades K-2.
- During the upper elementary years (grades 3-5), the curriculum calls for students to develop specific technology skills that align with state and national standards. With the ultimate goal of having each 8th grade student technology literate, technology-skill instruction will be addressed in the context of academic coursework during each student's middle school education. NHA has provided additional computers in the classroom as well as the media center/lab setting.

Technology Approach by Grade Level

	Philosophy / Approach	Resources
K – 1	<p>Technology skills are not formally taught or assessed.</p> <p>Technology is used throughout the curriculum to enhance instruction as appropriate and as indicated in the curriculum guidelines.</p> <p>Examples:</p> <ul style="list-style-type: none"> • Students access technology in the classroom or the media center as part of an instructional activity. Use of technology is designed solely to reinforce mastery of the content material. • Teachers use technology to enhance the presentation of material to their students through simulation, projection, etc. 	<p>LCD projectors, Internet connectivity</p> <p>Limited student access to computers in common spaces or in the classroom</p> <p>Basic computer skills introduced in lab and classroom setting.</p>
2 – 5	<p>Instructional time is dedicated to developing specific technology skills such as:</p> <ol style="list-style-type: none"> 1. Computer operations 2. File management 3. Word processing 4. Keyboarding 5. Presentation tools 6. Spreadsheet use 7. Database basics 8. Internet use & responsibilities <p>Examples:</p> <ul style="list-style-type: none"> • All students in grades 2-5 attend a weekly 45 minute Computer class • Teachers will use a combination of curriculum-aligned activities and fully technology-integrated units of curriculum to deliver instruction and build technology skills as dictated by the Technology scope & sequence. 	<p>LCD projectors, Internet connectivity</p> <p>Regularly scheduled student access to computers in shared space (lab / media center) and in the classroom.</p>
6-8	<p>Students utilize technology skills in core academic areas. Additional technology skills are taught in elective computer classes.</p> <p>Examples:</p> <ul style="list-style-type: none"> • 6th grade students attend a daily 45 minute Computer class for one marking period. • 7th and 8th grade may choose to take a daily Computer class as one of their electives. • Classroom teachers integrate technology into instruction and design projects utilizing technology skills. 	<p>LCD projectors, Internet connectivity</p> <p>Regularly scheduled student access to computers in shared space (lab / media center) and in the classroom.</p>

Timeline for Curriculum Integration

The following timeline serves to address the integrated technology activity a student will participate in at South Arbor Academy:

Grade Level	Integration Activity
K - 2	Classroom teachers are encouraged to lead technology integrated lessons when possible. They have access to resources on Curriculum Center enabling them to do so.
3 - 6	<p>Classroom teachers will teach technology integrated lessons encompassing the Technology Scope and Sequence within their core academic curriculum.</p> <p>Option 1: By following the recommended technology lesson sequence for Open Court (found on Curriculum Center), the teacher will accomplish the Technology goals for that grade level within the framework of the Open Court Reading Curriculum.</p> <p>Option 2: Alternatively, teachers may follow the recommended technology lesson sequence termed "Cross-Curricula" and will meet the technology objectives for that grade level within the framework of the core curriculum.</p>
6-8	<p>Technology Literacy Focus</p> <ul style="list-style-type: none"> • Teacher Observation • Project Based Learning • Student Portfolios • Formal Assessments • Integrated technology Lessons

Technology's Role in the Academic Curriculum

- Specific technology-related skills are not treated equally at each grade level; the underlying philosophy regarding technology's role in the delivery of instruction is consistent across all grade levels.
- Teachers and students will have access to tools (such as computers, scanners, digital cameras, LCD projectors, etc.) and curriculum that integrates the use of technologies.
- All teachers will be expected to develop basic competencies in the use of teaching technologies (see Technology Staff Development section of this document) and to use these technologies appropriately to enhance the delivery of instruction. Additionally, NHA will continue the development of curriculum that

capitalizes on the multi-modal aspects of digital technology. (See **Appendix** for details of the Technology Skills Scope & Sequence)

Online Access to Curriculum

- Internet-based technologies streamline the process for distribution of information. Through the MyNHA website, the Curriculum Center has amassed a vast collection of curricular resources developed for and aligned with the NHA curriculum. These resources include:
 - Unit plans
 - Lesson plans/Project based Learning Resources
 - Background readings
 - Presentations
 - Activities
 - Interactive Web sites
 - Rubrics/Assessments
 - Reading lists
 - Handbooks

Each resource in this collection is aligned with specific content standards. Many of the lessons are also aligned with specific technology-skill objectives.

Managing Curriculum with Technology

- To support the management of student performance information at South Arbor Academy, NHA will develop and implement a tool set that will enable regular reporting of student performance based on assessment data.
- Teachers will be able to address student deficiencies by accessing the curricular resources that align with content standards and assessment tools. The use of information technology in this process is vital to the management of the data and reporting both teachers and school leaders need.

Staff Development

Current Situation

Staff development is a critical element in the successful implementation and integration of technology in the school environment. South Arbor Academy understands the value of staff development and has dedicated the LTS to support this function.

Staff development efforts are supported by the National Heritage Academies Service Center which provides ongoing professional development for all NHA staff members:

- New Teacher Orientation Conference – annually in August
- Regional Professional Learning Institutes – annually each fall and spring
- National Heritage Academy University - annually in July
- Specific curriculum workshops in reading, writing and technology
- School level professional development sessions, annual teacher skill survey, goals and evaluation of development process

Future

Staff Development Philosophy

South Arbor Academy is committed to including a technology plan that includes a well-organized and comprehensive staff development component. This component will be aligned with the academic curriculum, educational philosophy of the school, and will focus on challenging each child to achieve.

The NHA technology staff development framework contains several component processes. The core curriculum for staff development activities is based on METS for Administrators and METS for teachers and ISTE (International Society for Technology in Education) standards.

- NHA provides a comprehensive Library and EdTech Professional Development Calendar each year.
- NHA has prepared a Teacher Development Survey to assess skill levels and determine school level professional development.
- Professional Development funds available for MACUL, MIEM and other conferences sponsored by the state of Michigan.
- Weekly newsletters with technology resources, updates and advancement announcements available to all staff members through the NHA network.

Professional Learning Opportunities – LTS FALL 2007 Calendar

Professional development is two-fold for the Library Tech Specialist. The LTS is required to obtain professional development for his or herself as well as be the source of delivery of professional development to his or her staff of teachers.

To ensure that the Library Tech Specialist (LTS) obtains the information necessary to provide quality professional development for teachers; on-going professional learning opportunities are planned by the Library and Ed Tech Instructional Support team throughout the year. These opportunities may include small and large group sessions, individual trainings, conference calls, Web-Ex conferences, and Video conferences. This calendar is updated periodically and can be found on the Library and Ed Tech SharePoint site: <https://my.heritageacademies.com/teams/education/LibraryEdTech/default.aspx>

Also included in this calendar is the recommended timeline for delivery of professional development from the LTS to the classroom teachers.

Date	Professional Learning Opportunity	Focus
Monday-Friday	New Teacher Orientation – Conference in Grand Rapids, MI	New Teacher Orientation – for new LTS
Wed - August 22	AtSchool WebEx Time 1:00-2:00	Progress Reports/Publications
Wed – September 5	AtSchool WebEx Time 1:00-2:00 – Please invite you're Principal!	Discipline
September	WebEx – How to “do” professional Development in your building	Details to be announced
September 15	Schedule Meeting with Principal to evaluate and schedule PD – Complete survey on Sharepoint	Staff technology literacy and student technology literacy goals
Wed – September 19	AtSchool WebEx Time 1:00-2:00	Progress Reports/Publications
Wed – September 26	AtSchool WebEx Time 1:00-2:00	Report Cards
Wed – October 3	AtSchool WebEx Time 1:00-2:00	Discipline
Wed - October 24	AtSchool WebEx Time 1:00 -2:00	Report Cards
October 3	Accelerated Reader Workshop 10:00 – 3:00 NHA Service Center	Implementing Accelerated reader at your schools
October 15	Integrated Technology and Information Literacy Lessons	Create portfolio of effective lessons to add to our NHA Technology Curriculum Resources – Complete Monthly survey
October	Accelerated Reader Workshop	West Michigan
October 15	Continue to plan and evaluate Staff PD with Principals –	Student achievement aligned with staff

	Complete survey on Sharepoint	development assessment
November 15	Integrated Technology	Information Literacy Focus – add to school portfolio – complete survey on Sharepoint
November 12-16	NHA Fall Learning Institute	Details announced at your buildings
December 15	Integrated Technology	Enhancing the classroom learning activities add lessons to school portfolio – complete survey on Sharepoint site
December	Technology Integration Lesson Plans	

Connectivity & Infrastructure

Current Situation

Through its affiliation with NHA, South Arbor Academy benefits from the professional services and shared infrastructure provided to all NHA affiliate schools. This infrastructure has been developed to support the needs of the school while minimizing the cost by effectively managing the infrastructure lifecycle, accessing shared resources, and leveraging economies of scale.

The current infrastructure at consists of the following elements:

- 1) Local Area Network (LAN)
- 2) Wide Area Network (WAN)
- 3) Internet Access
- 4) Telephony

LAN Infrastructure

The active networking hardware operates at 100Mbps in a completely switched environment; providing 100Mbps access to each device on the network. The LAN utilizes TCP/IP exclusively. This component of the infrastructure is detailed more clearly in the diagram below:

Telephony Infrastructure

Telephone access is provided in every classroom at South Arbor Academy through 3Com's NBX voice over Ethernet system. The telephone system provides a high degree of functionality and individual voicemail. The NBX system includes a Web-based configuration tool employed by NHA's technology staff to provide support remotely for telephone issues. The specification for the NBX system our outlines in the table below:

Personnel

Current Situation

- NHA is committed to providing training and curriculum support at the school site.
- NHA has lowered the Total Cost of Ownership (TCO) of technology by centralizing technical support functions to its Grand Rapids office.

Instructional Technology Support

- In order to provide teachers with high-levels of support for the use of technology, South Arbor Academy employs a full-time Library Technology Specialist. The LTS responsibilities include supporting the delivery of a technology-integrated curriculum and the delivery of staff development.
- The LTS is focusing on the effective use of technology in the learning environment.
- The school's LTS will assume the ownership and responsibility of the technology program within the school. Responsibilities will include oversight of building-level technology efforts, management of the staff-development program, and ongoing assessment of building needs. This person will work hand-in-hand with teachers to support the infusion of technology in the academic curriculum.
- The LTS will truly be a member of the school staff. The school leader will be responsible for hiring and managing the LTS. NHA is committed to providing professional development and program resources to the LTS and providing guidelines for the educational technology process at South Arbor Academy.

Information Technology Support

- NHA provides technology support services to South Arbor through its NHA Information Technology team.
- This team provides centralized management of NHA's technological infrastructure, consults with school staff regarding technology needs and use, and sets IT policies for all NHA affiliate schools.
- The responsibilities of this team includes management of NHA's Wide Area Network (WAN), Local Area Networks (LANs), file servers, desktop and portable computers, Web (WWW) servers, application servers, software configurations, etc. In addition to managing this infrastructure, the IT team provides a technical

support through a centralized help desk made accessible via telephone or through a Web browser.

Resources

Current Situation

Network Resources

- Technology that provides access and resources to students, teachers and the parent community.
- NHA Service Center support and school level support.

Software

South Arbor Academy provides access to a variety of software resources supplied and supported by NHA's technology staff. All resources are selected to meet the academic needs of the students and enhance the instructional process.

The software resources offered as part of the model can be grouped into three distinct categories: (1) instructional software, (2) productivity software, and (3) management software.

Software Listing

- Destiny Library System, Graph Club, Timeliner, Inspiration, Encarta 2006, Finale Notepad, Type to Learn
- Bowmac REDI for School Emergencies, NWEA Test Taker, SIRS, Star Early Literacy, TestWiz
- Windows XP Professional, Microsoft Office 2003 Professional, Access, Excel, Outlook, PowerPoint, Publisher, Word, Adobe Acrobat Reader 7.0, McAfee Virus Scan, Internet Explorer, Lifetouch Image, Yearbook Forms Wizard

Publication of School Information

South Arbor Academy envisions communications through the use of Internet technologies. NHA is equally committed to this goal by providing parent access to student information via At-School, a proprietary Web-based student information system. Moving forward, NHA has extended this functionality to include more school-related information (i.e. this School Technology Plan, calendars, publications, memos, etc.) and allow for parents to access it via the Web or to subscribe to content via E-mail. South Arbor Academy will also begin to publish more content via the South Arbor Academy school webpage developed by the Parent Ambassador Program.

Community resource use is encouraged, such as:

- Community and Regional libraries
- Intermediate School Districts, REMC's, and RESA's, student resources and professional development resources
- Annual Subscription to United Streaming/Discovery Education
- Online media and video teleconferences

Hardware Recommendations

Current Situation

South Arbor Academy takes advantage of its association with NHA for the procurement, installation, and lifecycle management of its hardware assets. NHA handles the installation and lifecycle management for South Arbor. Finally, this arrangement with NHA allows the school to access shared professional services from NHA. By spreading the cost of these services across all NHA affiliated schools, the Total Cost of Ownership (TCO) for TEA is minimized.

School Assets

- South Arbor Academy maintains a 1 computer per student ratio during assigned computer lab periods. Additionally, each classroom has 2 computers for student use.
- South Arbor is equipped with a full compliment of tier 1 networking equipment (Cisco or HP router and switches) as well as network attached workgroup printers located throughout the building and a multi-function printers/scanners/fax machine.
- For instructional purposes, South Arbor also employs 12 LCD projectors throughout the facility.

Controlling TCO through Lifecycle Management & Standards

Hardware at South Arbor Academy is procured, installed, and managed through its relationship with NHA. This arrangement allows the school to maintain its focus on the instructional uses of technology while relying on IT professionals at NHA to focus on issues of performance, scalability, reliability, TCO, licensing, etc.

NHA has adopted stringent hardware standards designed to ensure system reliability and performance while simultaneously minimizing support time and costs. These standards are enforced through acquisition and support policies and enable NHA to reach a 400:1 computer to technician ratio while maintaining the highest standards for support. Hardware standards address product continuity, total lifecycle cost, reliability, and performance. These criteria are applied to telephony hardware, desktop and portable computers, cabling, networking hardware, software, digital imaging devices, software, and management tools.

The following sections describe the current state of the hardware specified by NHA's hardware standards.

Telephony Hardware

- NHA provides telephone access in every classroom, for ready access to communications in the event of an emergency; the telephone also provides a critical link that supports the Parent-Teacher partnership.

Computer Hardware

- Personal computer: By providing and adhering to hardware standards, NHA's technicians are able to provide the highest service levels by making the computing environment consistent.
- When replacing existing computers, NHA is deploying thin client computers with an expected life of six years.
- Printers, networking components, and additional peripheral devices (scanners, digital cameras, etc.) are expected to exceed a four-year lifecycle and will be replaced at the end of their useful lives.
- NHA deploys technology:
 - Six years on the thin clients, without requiring any upgrades or maintenance.
 - Hardware is replaced through a scheduled process entitled "refresh" and provides for upgrades.
 - Each school is equipped with two (HP) servers with the primary purpose of storing data, managing network printing, and serving network enabled applications to client computers.
 - NHA's technology group revises the standard annually to match the latest technology.

Future Technology Purchases

- 1) Technology literate students with ready access to technologies that support the collection of information and the creation of content
- 2) Technology empowered teachers with access to technologies that enhance their instruction in effective and dramatic ways
- 3) Technology-enabled administrators able to effectively manage school operations and monitor academic progress at the student, classroom, and school levels.

South Arbor Academy will apply the following criteria to decisions related to hardware acquisition:

- 1) Instructional/curricular requirements
- 2) Operational requirements
- 3) State/industry standards
- 4) Support requirements (maintenance, remote management)

- 5) Total Cost of Ownership
- 6) Scalability
- 7) Return on Investment (ROI)

Measured using both

...methods that evaluate administrative efficiencies, productivity, and added value

and

...impact on student learning potential and curriculum delivery.

The establishment and application of these criteria will ensure the most effective use of technology and financial resources with the ultimate goal of improving student performance. By leveraging the schools financial resources through the use of leasing and re-thinking the use of externally acquired funding.

- South Arbor will review the technology equipment and curriculum yearly to insure continued progress toward student and staff technology competency and improved student achievement.
- South Arbor is committed to the belief that every teacher should have access to technology that ties the use of technology with the delivery of instruction in a specific content area.
- Due to the sensitive nature of student information, the technology employed at each NHA school will be dependable, reliable, robust, and secure.
 - NHA's technology group will employ security best practices and currently has:
 - Scheduled security audits
 - group policies for desktop computer security,
 - policies for maintenance of security patches, employing encryption for the transmission of student data, implementations of secure technologies such as VPN, and PRN.

Technical Support Procedures

- All technical support issues are addressed through NHA's help desk. The technicians at this desk are available from 7:30AM – 5:00PM ET Monday – Friday. Trouble tickets can be opened via telephone or through a self-service Web interface. The technician connects to the computer remotely and demonstrates how to correct the problem to the customer.
- NHA will continue to seek more efficient methods for addressing technical support issues as both the technologies and the organization evolves.

Guidelines

Current Situation

National Heritage Academies and South Arbor Academy has adopted several guidelines and procedures to ensure compliance with applicable state and federal guidelines for technology use in schools.

Current Procedures	Developing Procedures
<p>Deployment Procedures</p> <p>Help Desk Technical Support Request procedure</p>	<p>South Arbor is able to access ELL education technology resources.</p>
Current Guidelines	Established Procedures
<p>A hardware and software procurement policy that follows Information Resource Management (IRM) technology standards.</p> <p>CIPA compliant Acceptable Use Policy</p> <p>Data Integrity management</p> <p>Network security policy</p> <p>A policy for equipment maintenance, repair, replacement, and disposal</p> <p>A policy for equipment/materials donation</p> <p>A comprehensive policy for inventory control</p> <p>The media center is encouraged to post and practice guidelines as established by Hall Davidson (See Copyright below) and distributed by Tech Learning.</p>	<p>FERPA Laws and legislation is addressed in all handbooks and contracts.</p> <p>NHA does not participate in advertising and commercialism on school resources and equipment.</p> <p>Each NHA school has a school web page.</p> <p>NHA provides Open House activities for parents and the community on a regular basis.</p> <p>NHA has established the Parent room at each school building and provides computer technology for parental use.</p>

Equipment / Materials Donation

- NHA is not accepting donated equipment that does not meet the definitions of NHA's IT architecture.

Data Privacy

- NHA must develop and publish a data privacy policy in compliance with the Family Educational Rights and Privacy Act of 1974 (The Buckley Amendment), 20 U.S.C. S123g and 34 C.F.R. Part 99.

Access to Information Policy

- NHA affiliated schools will have an Access to Information Policy as NHA develops Internet filtering mechanisms in accordance with Public Law 106-554, The Children's Internet Protection Act (CIPA) and the Neighborhood Children's Internet Protection Act. This policy must ensure adequate data retrieval capabilities for both students and staff and provide for legal requirements relating to Internet access. This policy will include disaster recovery.

Copyright

Copyright Protocol

Dated 11/09/06

- NHA employees who provide original written, musical or technical work for NHA, in the course of their employment, are bound by the terms and conditions of the Copyright Clause contained in the Employee Handbook.
- Vendors hired to create written, musical or technical work for NHA, should sign an Assignment of Copyright. The Assignment transfers all copyright ownership to NHA. An Assignment of Copyright can be obtained from Dani Phillips, Legal Services & Risk Manager (616.954.3090) or dphillips@heritageacademies.com.
- Classroom Teachers are given considerable advantage in using copyrighted materials but should be trained in proper citation requirements and the scope of materials that can be copied.
- NHA customer service center employees who use materials from an outside source must follow the copyright clause displayed within the body of that source (e.g. a copyright clause may require permission before using the materials). NHA may be held to a higher standard than a Classroom Teacher. All sources should be properly cited.

Copyright Training:

Step 1: Library Technicians should be the initial point of contact for questions regarding copyright use. The "*Copyright Guidelines for Administrators*" by Hall Davidson is an excellent resource for training (www.techlearning.com).

Step 2: The above referenced poster may be used for nonprofit purposes.

Approval must be submitted to techlearning_editors@cmp.com.

Step 3: The "*Copyright Guidelines for Administrators*" should be displayed in the Library. Training of teachers should be conducted on-site and on a semi-annual basis.

Step 4: Copyright guidelines should be taught to students and volunteers by each individual teacher.

Step 5: Annual review should be conducted of the Technology Policy and Plan.

Step 6: Semi-Annual audits should be conducted of licensed and registration materials.

Budget

Current Situation

Budgeting Philosophy

- Technology expenditures at South Arbor Academy, combine the fixed costs and the variable costs, and are fundamentally tied to being successful in fulfilling the vision of all students becoming computer literate by the eighth grade.
- Hardware refreshes cycle for managing the cost of technology throughout its lifecycle. All equipment and software supplied through NHA is being purchased. The refresh cycle for thin client computers is six years and the remaining equipment is four years. The technology department may decide that a certain piece of hardware is still architecturally viable after the refresh cycle and will continue to deploy it.
- Budget allocations for the LTA role at South Arbor Academy is embedded in the school's personnel budget. This role is budgeted as a .5 FTE once the school has more than 400 students enrolled with a Library Technology Specialist employed at full time.
- Other budgeted items such as shared services provided by NHA (i.e. Internet access, WAN access, Help Desk) are accounted for in a billed services model. Other services such as access to Atschool / atschool.com, the curriculum center, development of the Technology Curriculum, support for the LTS/LTA are included as value-add services and are not billed or included in the school budget.

School Budgets 2008-2009

South Arbor		Desktops/Laptops	30	121 0
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Network	Annual cost	
Internet	335	
School WAN	1736	
Service center WAN	617	
PRN	3472	
Total	6160	

Access to Tech	2008-2009	2009-2010	2010-2011
Desktops/laptops	11250	750	750
n-computing	0	2352	2352
Thin clients	16093	16100	16100
Thin client server	2670	2670	2670
Total	30013	21872	21872

Shareholder	Annual cost
Phones	1750

Security	Annual cost
Microsoft	7550
Anti virus	360
Content filter	1132
Spam	304
Total	9346

Staffing	Annual cost
Help desk	3510

Aligning the Budget

- The budgeting process for technology must not only account for acquisition of hardware, software, connectivity, and staffing, but it must also pay careful attention to the Total Cost of Ownership (TCO). NHA will continue to apply standards and IT best practices to reduce the TCO. NHA's policies and procedures ensure that software and hardware are utilized for their optimal life while staying current with the new technology advances.
- As evidenced in the **Infrastructure & Connectivity** section of the Technology Framework document, NHA is committed to developing systems, procedures, and support structures to improve technology's impact while reducing the TCO.

Communication & Collaboration

Current Situation

- Through its association with NHA, South Arbor Academy is able to take advantage of school for communication and collaboration. NHA has demonstrated a strong commitment to use technology for communications. This system has become a hallmark of our internal operations and serves as a major communication vehicle both within the organization and externally with parents.
- Principal Meetings – NHA currently provides technology updates (covering report card processes, resources, reviewing policies/procedures, instructional practices and general questions) at monthly principal meetings for all NHA affiliated schools.
- LTS - Principal Meetings – LTS at each school have periodic meetings with school leaders, school leadership teams, and at full staff meetings to discuss educational technology issues at their schools.
- Classroom Planning – LTS currently meet with individual teachers, small groups, or entire staffs to devise effective uses of technology with respect to the NHA curriculum.
- Regional LTS Meetings – As the primary support structures within the school, LTS must be well trained in the various aspects of their role. To support these efforts, NHA has committed resources that allow for regularly scheduled regional training sessions for LTS.

Future

- WebEx and Video Conferencing capabilities currently being used and expanded capabilities in the future for collaborating with colleagues, parents and the community.
- *Intermediate School Districts* – Assist NHA with communication on state reporting regulations and access to state technology resources.
- *Universities & Colleges* – Local colleges and universities TEA may have opportunities to become part of pilot programs or benefit from access to the resources of the institutions.
- *Granting Agencies* – National Heritage Academies is able to collaborate with local foundations, institutions, or businesses to form partnerships.

Evaluation

Current Situation

- Evaluation of technology integration efforts at South Arbor Academy
- Regular NHA Service Center Conference Calls with the Information Technology Department
- Helpdesk assistance available on a daily basis
- The LTS is primarily responsible for the implementation of the instructional and staff development portions of the technology plan.
- The LTS and the school leader meet on a regular basis to assess the state of the technology efforts at the school.
- On an annual basis, goals devised through the technology planning process are reviewed in the development of each school's annual action plan.

**TECHNOLOGY USER AGREEMENT
AND PERMISSION FORM
2007 - 2008**

A. As a parent or guardian of a student at National Heritage Academies, I have read the **Technology Acceptable Use Policy** about the appropriate use of computers at the school and I understand this agreement will be kept on file at the school. (Questions should be directed to the principal or technology department for clarification.) I have explained the following rules to my child to the best of my ability to help them understand the responsibilities that correspond with use of the NHA computer network:

- 4) The user's data must remain within the allocated disk space on all data drives and on the e-mail server.
- 5) Downloading or installing of any commercial software, shareware, or freeware onto network drives or disks is not permitted.
- 6) Copying other people's work or attempting to intrude into any user's folders or files is not permitted.
- 7) Using profane, abusive or impolite language to communicate and/or accessing, viewing, sending or displaying offensive, obscene, or abusive materials is not permitted.
- 8) Users must obtain a username and password from the National Heritage Academies Technology Department.
- 9) Sharing your password or allowing another person to access network resources under your username is not permitted.
- 10) Leaving a resource that you are logged onto unattended is not permitted.
- 11) Logging onto a resource for use by another person is not permitted.
- 12) Visiting non-education websites, chat rooms, or personal email accounts is prohibited.
- 13) Disclosing any sensitive data to others lacking the authority or right to view that data is not permitted.
- 14) Request a password change in the event you suspect your password is no longer confidential.
- 15) Using a computer to harm people or their work is not permitted.
- 16) Damaging the computer or the network in any way is not permitted.
- 17) Violating copyright laws is not permitted.
- 18) Wasting printing resources such as toner, color ink, and paper is not permitted.
- 19) Should students encounter any inappropriate material by accident, he/she should report it to their instructor immediately.

B. As a parent or guardian of a student at National Heritage Academies, I have read the above information describing the NHA position on the appropriate use of the Internet in the classroom. I understand my child will be using devices that are connected to the Internet in a supervised and educationally focused environment. I also understand that any breach of this "User Agreement" will result in the loss of computer privileges.

- ACCEPT** We accept and agree to abide by **the National Heritage Academies Technology User Agreement and Permission Form**. This agreement is on record and valid until my child is no longer enrolled with a school affiliated with National Heritage Academies.
- DECLINE** We decline the right to use the technology devices provided by National Heritage Academies.

Student Signature: _____

Parent Name (print): _____

Parent Signature: _____ **DATE:** _____

Please sign, date, and return this form to your school

Appendix A

Student Responsibility: Parent/Student Technology Acceptable Use Policy

Printed each year in the Student Handbook
(reprinted from NHA Handbook 2006-2007)

Introduction

National Heritage Academies is pleased to offer students access to a computer network for creativity, communication, research, and other tasks and duties related to the NHA academic program.

Internet Use

The World Wide Web is a vast collection of resources readily available to any user on any computer connected to the Internet. NHA has lessons plans and software available that integrate the use of these resources.

Families must be aware that some material accessible via the Internet contains illegal, defamatory, inaccurate, or potentially offensive language and/or images. While the goal of the school is to use Internet resources to achieve educational goals, there is always a risk of students accessing other materials. We believe you should be aware of these risks.

Federal law states that computers connected to the Internet for student use must have a filtering technology in place for child safety and to satisfy e-Rate funding eligibility requirements.

NHA is in compliance with CIPA by deploying a Web content filtering product called Websense. Websense is hardware and subscription based product where NHA relies on the staff at Websense to categorize internet sites and then send updates to NHA site-based hardware. NHA blocks student access to all of the following categories of web sites:

- Abortion
- Adult Material, Including
 - Adult Content
 - Lingerie and Swimsuit
 - Nudity
 - Sex
 - Sex Education
- Internet Radio and TV

Peer-to-Peer File Sharing
Drugs, including
 -Abused Drugs
 -Marijuana
 -Supplements and Unregulated Compounds
Entertainment
Gambling
Games
Computer Security and Hacking
Image Servers
Internet Communication, including
 -Web-chat
 -Web-based E-mail
Militancy and Extremist
Alternative News Journals
Racism and Hate
Non-Traditional Religions and Occult
Shopping, including
 -Internet Auctions
 -Real Estate
Society and Lifestyles, including
 -Alcohol and Tobacco
 -Gay, Lesbian, and Bi-Sexual Interest
 -Personal Websites
 -Personals and Dating
Sport Hunting and Gun Clubs
Tasteless
Vehicles
Violence
Weapons

Also, any web site that is not one of the more than 13 million websites categorized by Websense is called Uncategorized, and is blocked from student access.

A process is in place for changing categorization of web sites through the education department at request of school staff.

CHILDREN'S INTERNET PROTECTION ACT (CIPA)

The Children's Internet Protection Act (CIPA) is a federal law enacted by Congress in December 2000 to address concerns about access in schools and libraries to the Internet and other information. For any school or library that receives discounts for Internet access or for internal connections, CIPA imposes certain requirements. In early 2001, the Federal Communications Commission (FCC) issued rules to ensure that CIPA is carried out.

What is required for CIPA compliance

- Under CIPA, schools and libraries subject to CIPA do not receive the discounts offered by the "E-Rate" program (discounts that make access to the Internet affordable to schools and libraries) unless they certify that they have certain Internet safety measures in place. These include measures to block or filter pictures that: (a) are obscene, (b) contain child pornography, or (c) when computers with Internet access are used by minors, are harmful to minors;
- Schools subject to CIPA are required to adopt a policy to monitor online activities of minors; and
- Schools and libraries subject to CIPA are required to adopt a policy addressing: (a) access by minors to inappropriate matter on the Internet and World Wide Web; (b) the safety and security of minors when using electronic mail, chat rooms, and other forms of direct electronic communications; (c) unauthorized access, including so-called "hacking," and other unlawful activities by minors online; (d) unauthorized disclosure, use, and dissemination of personal information regarding minors; and (e) restricting minors' access to materials harmful to them. CIPA does not require the tracking of Internet use by minors or adults.

(Source: www.fcc.gov)

How Websense Helps Schools and Libraries Comply with CIPA:

- Obscenity and Pornography Filtering - Websense allows schools and libraries to manage internet access to over 90 URL categories including Racism and Hate, Adult Material, Hacking and other topics pertinent to CIPA.
- Accurate Web Filtering - Websense offers the best-of-breed filtering database with over 13 million URLs.
- Filtering of Search Engine Images - Websense filters inappropriate images that can be found in search engine query results.
- Blocking of Spyware, Malicious Mobile Code and other Security Threats—With Websense's Security Premium Group and Web Security Suite, sites with worms, spyware, phishing and other threats to personal information, can be blocked, helping to meet CIPA's requirement for protection of a minor's personal information.
- Monitoring - Websense reporting tools, Explorer, Reporter and Real-Time Analyzer offer many different ways to monitor and report on the online activities of minors.
- Policy Management on a Per User or Per Group basis - Websense allows you to customize your internet policies based on a user or group. Therefore, you are able to set appropriate policies based on age or needs.

While there are risks, we believe that the benefits of using technology outweigh the disadvantages. Our teachers will be trained in the appropriate use of technology with students. We will make every effort to integrate the schools Moral Focus with lessons that utilize technology, but ultimately, parents and guardians of minors are responsible for setting and conveying the standards for students regarding the use of media and information sources at home and at school. Therefore, we support and respect each family's right to decide whether to allow their child to access the NHA computer network by having the

option of accepting the **Technology User Agreement and Permission Form**. However, by choosing not to accept the **Technology User Agreement and Permission Form**, your child will not have permission to use a computer or any device attached to the NHA computer network.

Responsibilities and Expectations

All use of computers, furnished or created data, software and other technology resources as granted to the employee and student body are the property of National Heritage Academies and are intended for business and educational use. Network users shall not access, or willingly allow another person to access, any network resource without proper authorization.

Students are responsible for appropriate behavior on the school's computer network just as they are in a classroom or on a school playground. Communications on the network are often public in nature. General school rules for behavior and communications apply. It is expected that users will comply with this policy and the rules set forth on the **Technology User Agreement and Permission Form**. The use of the network is a privilege, not a right, and may be revoked if abused. The user is personally responsible for his/her actions in accessing and utilizing the NHA computer network and/or the computer resources of the school.

General Rules of the Network

1. **Privacy:** Network storage areas may be treated like school lockers. National Heritage Academies reserves the right to monitor Internet traffic, retrieve and read any data composed, sent, received, and/or stored using our network and/or Internet connections. Network administrators may review communications to maintain system integrity and ensure that students are using the system responsibly.
2. **Storage Capacity:** Users are expected to remain within the allocated disk space and delete e-mail or other material, which take up excessive storage space.
3. **Proper Usage of Printing Resources:** Users are expected to use good judgment when printing on network printers. Paper, toner and color ink can be costly and excessive use of these resources is wasteful. Please proofread documents carefully before printing. Only print the part the document needed. In addition, users must obtain permission from their instructor before printing documents on the color printer. The color printer should only be used for work submitted as part of an assignment or project that requires color copy. All color printing should be done under direct supervision of the instructor overseeing the project.
4. **Illegal Copying:** Users should never download or install any commercial software, shareware, or freeware onto network drives or disks. Nor should users copy other people's work or attempt to intrude into other people's files. All copyright laws must be respected. A copy of the copyright laws pertaining to digital property can be obtained from the Technology Department.

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5. Inappropriate Materials or Language: Profane, abusive, pornographic and/or impolite language or materials is not permitted on the NHA computer network. Accessing materials not in line with the rules of school behavior is not permitted. A good rule to follow is never view, send, or access materials that you would not want your instructors and parents to see. Should students encounter any inappropriate material by accident, he/she should report it to their instructor immediately.
 6. Virus Protection: All data from outside sources will be scanned for viruses before use on any computer within the NHA network. Downloading/saving of non-work related attachments to e-mails, on any computer within the NHA network, is not allowed unless proper authorization is obtained from their instructor.
 7. Only either NHA purchased or specifically approved hardware, software or other technology may be used in the school building and/or on the network. Non-NHA standard equipment exposes significant security, virus and licensing risks. Any technology that does not meet the purchased and/or the approved test is prohibited.
 8. The School prohibits acts of cyber-bullying, which is a sub-set of bullying and involves the use of information and communication technologies, including but not limited to e-mail, cell phone and pager text messages, my-space.com, on-line social directories, instant messaging, defamatory personal Web sites, and defamatory online personal polling Web sites, to support deliberate, repeated or hostile behavior by an individual or group, that is intended to harm, intimidate or harass others on School time or School premises, or off School time or School premises if such acts defame, harm, threaten, harass, intimidate or bully other students or staff or the School.

Protection of Data

1. Every effort will be made to ensure the safety and integrity of your data using a daily backup system and other security measures. However, National Heritage Academies makes no warranties of any kind either expressed or implied, for the service it provides.
2. National Heritage Academies will not be responsible for any damage to your data. This includes loss of data resulting from delays, non-deliveries, mis-deliveries, or service interruptions caused by the NHA computer network, outside networks, and/or your errors or omissions.
3. Use of any information obtained via the Internet is at your own risk. National Heritage Academies is not responsible for the accuracy or quality of information obtained through the Internet or the NHA computer network.
4. Vandalism and/or the failure to abide with this policy and/or failure to abide with the rules set forth by the Technology User Agreement and Permission Form may result in cancellation of any or all network privileges. Vandalism is defined as any malicious attempt to harm or destroy any files and/or school hardware or software.

Installing Software

Network users are NOT authorized to install any software on any computers or computer related technology within the NHA computer network. Any software installed by anyone other than the network administrator will not be supported by NHA technicians and will be removed from the computer(s) on which it was installed. This is necessary to maintain network integrity and to follow all applicable software licensing agreements.

Publishing of Student Work and Photographs

From time to time, student work and photographs may be published on NHA's Intranet. This work may be published in a manner that is accessible on the World Wide Web. By agreeing to this policy, you are granting the right to use your child's work and/or photograph on an Internet accessible server.

Additional Information

1. Users are expected to be responsible, courteous and thoughtful when using school computers. Common sense should prevail. The use of the NHA computer network should be in support of education and research and consistent with the educational objectives of National Heritage Academies.
2. Teachers are expected to monitor student use of computers.
3. While Internet usage is intended for work-related activities, incidental and occasional brief personal use is permitted within reasonable limits with the instructor's permission.
4. Use of any other organizations' network(s) or computing resources via our network must comply with the rules appropriate for that network and the instructor's permission.
5. Transmission of any material in violation of any U.S. or state regulation is prohibited. This includes, but is not limited to: copyrighted material, threatening or obscene material, or unlawful material.

Enforcement of this measure is found in the following policy:

Student Internet usage is permitted only via the NHA network and only in the presence and supervision of a teacher, the child's parent or guardian, or other designated adult school personnel. All adults who monitor student activity on the Internet will be approved by the school, have read and signed the NHA Acceptable Use Policy detailed above, and be familiar with the safety/protection technology already installed on the NHA network.

National Heritage Academies Technology Curriculum Scope and Sequence

(May 2006)

for Teachers (Staff development Survey)

The following standards were determined and approved by NHA EdTech Team. These standards will be reviewed each year to determine appropriateness. A teacher's progression from novice to proficiency is marked on the sequence by the broad categories.

N	Novice: Introduction and overview of learning concepts/areas
B	Basic: Developed skills through planned training sessions
P	Proficient: Applied learning without direction
C	Technology Coach: Can train and assist others

Network Basics

		Years as a NHA Teacher	NTT	1	2	3	4	5
Login and Network:								
	NHA Technology Standards & Model							
	Log-in to the NHA Network	N	B,P	P	P	P	P	C
	Identify and use school network drives such as the Personal Z.; Universal & Project Drive(s)	N	B,P	P	P	P	P	C
	Contact the NH Help Desk (electronic tickets and telephone)	N	B	P	P	P	P	C
	Understand the process and purpose of the NHA Desktop Image	N	B	P	P	P	P	C
	Identify and use other drives (e.g. A: Floppy & D: CD; other...)		N,B	P	P	P	P	C
	Locate computer identification information (e.g. IP address & Serial Number)		N,B	P	P	P	P	C
	Reset a Student's Password		N	B	P	P	P	C
File Management:								
	Save and Retrieve documents (Name a file, choose a location and retrieve saved files)		N,B	P	P	P	P	C
	Distinguish between Save and Save As			N,B	P	P	P	C
	Create, save, open and move documents inside sub-folders			N	B	P	P	C
Printing:								
	Set a default printer		N,B	P	P	P	P	C
	Select various printers within the building		N,B	P	P	P	P	C
	Print only selected pages from documents		N,B	P	P	P	P	C
	Print duplex		N,B	P	P	P	P	C

Electronic Mail

	Create a New message; Add multiple recipients	N,B	P	P	P	P	P	C
	Reply to a message	N,B	P	P	P	P	P	C
	Forward a message	N,B	P	P	P	P	P	C
	Use the Address Book (Search for mail recipients)	N,B	P	P	P	P	P	C
	Add Attachments to E-Mail (e.g. pictures, documents)	N,B	P	P	P	P	P	C
	Open an Attachment from E-Mail	N,B	P	P	P	P	P	C
	Download an Attachment to an appropriate storage area (network drive)	N	B	P	P	P	P	C
	Organize E-Mail (create and use filing folders; role of Public Folders)		N,B	P	P	P	P	C
	Sort messages (by name, date subject)		N	B	P	P	P	C
	Delete E-mails (clean out your Mailbox)		N	B	P	P	P	C

	Create Distribution and Contact Lists		N	B	P	P	C
	Use the Outlook Web Access Calendar			N	B	P	C

AtSchool Student Information System

Atschool Teacher Modules:							
	Attendance		N,B	P	P	P	C
	Gradebook		N,B	P	P	P	C
	Progress Reports		N	B,P	P	P	C
	Report Cards		N	B,P	P	P	C
	Publications (newsletters)		N	B,P	P	P	C

Hardware

	Set up and use Mobil Laptop Cart		N	B	P	P	P	C
	Set up and use mobile Keyboarding System		N	B	P	P	P	C
	Set up and use the LCD Projector		N	B	P	P	P	C
	Basic Troubleshooting			N,B	P	P	P	C
	Use the Telephone System			N,B	P	P	P	C
	Use the Scanner			N	B	P	P	C
	Use the Digital Camera			N	B	P	P	C
	Use the digital Video Camera				N	B	P	C

Microsoft Software Applications

MS Word: Word Processing								
	Enter text into a new Word Processing document			N,B	P	P	P	C
	change the font and size of text			N,B	P	P	P	C
	Align text with alignment buttons			N,B	P	P	P	C
	Highlight text with the mouse			N,B	P	P	P	C
	change the format of text with bold, italics and underline			N,B	P	P	P	C
	Use the cut and paste commands			N,B	P	P	P	C
	Use the menu bar functions			N,B	P	P	P	C
	Insert and format Clip Art			N,B	P	P	P	C
	Use Spell Check			N,B	P	P	P	C
	Learn Keyboard short-cuts (Ctrl-V = Paste, etc...)				N,B	P	P	C
	Learn to use headers and footers				N,B	P	P	C
	Insert and format other digital images				N,B	P	P	C
	Word Processing Tasks - The Options Menu				N	B	P	C

MS Publisher: Desktop Publishing								
	Use the Publisher Menu Bar Functions			N,B	P	P	P	C
	Resize, group and move objects			N,B	P	P	P	C
	Link text boxes for text flow				N,B	P	P	C
	Add other digital images				N,B	P	P	C
	Add and Delete Pages				N,B	P	P	C
	Locate and use existing templates from the Template Wizard				N,B	P	P	C

MS Excel: Spreadsheets								
	Use the mouse to select and enter data into a cell			N,B	P	P	P	C
	Spreadsheet: Learn to add/subtract cell information			N,B	P	P	P	C

	Spreadsheet: Formatting (cells; columns; rows)		N,B	P	P	P	C
	Spreadsheet: Learn spreadsheet terms		N,B	P	P	P	C
	Spreadsheet: Learn to graph or chart		N,B	P	P	P	C
	Spreadsheet: Create basic formula functions			N,B	P	P	C
	Learn to use headers and footers			N,B	P	P	C
	Advanced Spread sheeting (Sorting, Filters, Freeze Panes; Copying Worksheets)				N,B	P	C

MS PowerPoint: Presentations

	Use a PowerPoint Presentation template		N,B	P	P	P	C
	Learn how to create and use a design template			N	B	P	C
	Learn how to create a basic presentation			N	B	P	C
	Learn how to format a presentation with slide transitions and animation			N	B	P	C
	Learn how to insert multimedia (sound, video, etc.) and hyperlinks			N	B	P	C

MS Access: Databases

	Know how to start a new database document				N	B	P,C
	Know database terms				N	B	P,C
	Know how to create fields and enter information into records				N	B	P,C
	Learn to sort the database based on one field				N	B	P,C
	Perform a search based on one or more fields				N	B	P,C

MS FrontPage: Web Page Design

	Learn how to select and use a design template					N,B	P,C
	Create a basic page with text, graphics and links					N,B	P,C

Graphics & Images

	Know how to use basic graphic tools such as MS Photo editor				N	B	P	C
	Know how to use basic painting/drawing tools such as MS Paint				N	B	P	C
	Know how to select specific areas of a painting or graphic				N	B	P	C
	Knows the difference between several graphic formats				N	B	P	C
	Printing to a page				N	B	P	C

Working with the Internet - World Wide Web

	Filtering @ NHA		N	B	P	P	P	C
	Manually enter an Internet Web Address (URL)			N,B	P	P	P	C
	Learn Internet Explorer button functions (back, forward, stop, etc.)			N	B	P	P	C
	Know basic internet terms			N	B	P	P	C
	Learn to build and organize a 'Favorites' list of most used websites			N	B	P	P	C
	Know how to create website shortcuts and hyperlinks in MS Word			N	B	P	P	C
	Know how to search and use keywords for information within a search engine program				N	B	P	C
	Know how to search for and download graphics/images within a search engine program				N	B	P	C

NHA Educational Software

	Know how to use Graph Club		N	N	B	P	P	C
	Know how to use Timeliner		N	N	B	P	P	C
	Know how to use Inspiration		N	N	B	P	P	C
	Know how to use MS Encarta		N	N	B	P	P	C
	Know how to use Type to Learn		N	N	B	P	P	C
	Know how to use Accelerated Reader		N	N	B	P	P	C

Education and Curriculum							
Online Resources							
	Know how to access Curriculum Center	N	B	P	P	P	C
	Know how to access and use NHA History Interactive materials	N	B	P	P	P	C
	Know how to locate Gradebook grading content.	N	B	P	P	P	C
	Know how to locate electronic versions of Curriculum Binders	N	B	P	P	P	C
	Know how to access, download and print lesson resources from Curriculum Center	N	B	P	P	P	C
	Know how to locate and use e-curriculum	N	B	P	P	P	C
	Know how to contribute lessons and resources to the NHA Curriculum Center			N	B	P	C
Technology Curriculum							
	Interpret and understand the NHA Technology Scope & Sequence of Content Standards	N	B	P	P	P	C
	Know how to access, download and print grade appropriate technology curriculum resources	N	B	P	P	P	C
	Deliver curricular instruction that incorporates the use of Technology		N,B	P	P	P	C
	Access and download resources to effectively assess and track student progress of technology skills		N,B	P	P	P	C
	Design lessons that incorporate the use of technology to enhance computer literacy in students.		N	B	P	P	C

Traditional Heritage Academies Technology Scope and Sequence for Students

(July 2006)

		N	Novice: direct instruction of the technology objectives.				
		B	Basic: apply the technology objective with direction.				
		P	Proficient: apply technology objective without direction.				
Content Standard 1: Students will demonstrate awareness, knowledge and appropriate usage of computer hardware components.							
Mouse Skills:		3	4	5	6	7	8
	Point and Click/Double Click	N	B	P	P	P	P
	Point and Select from Menu	N	B	P	P	P	P
	Point, Click, and Drag	N	B	P	P	P	P
	Know the basic functional differences between left and right mouse buttons.			N	B	P	P
Keyboarding Skills:							
	Use typing tutorial program.		N	B	P	P	P
	Proficiently type, using proper hand position, with all alphanumeric keys.		N	B	P	P	P
Other:							
	Identify and know the basic functions of computer hardware.	N	B	P	P	P	P
	Know potential hazards that could damage computer hardware.	N	B	P	P	P	P
	Learn NHA's student computer usage policies.	N	B	P	P	P	P
	Know basic facts about networked computers.			N	B	P	P
	Uses a variety of input and output devices. (Scanner, digital camera, etc...)			N	B	P	P
	Know the differing capacities and trade-offs for computer storage media.				N	B	P
Content Standard 2: Students will demonstrate awareness, knowledge and usage in file management and basic computer operation.							
File Management:		3	4	5	6	7	8
	Save (Name, Choose a location)	N	B	P	P	P	P
	Retrieve saved documents	N	B	P	P	P	P
	Distinguish between Save and Save As		N	B	P	P	P
	Create back-up of documents.			N	B	P	P
Computer Operation Skills:							
	Know how to start a computer software program	N	B	P	P	P	P
	Cut, Copy, Paste		N	B	P	P	P
	Manipulate Windows (Task Bar, Close Button, Minimize Button, Maximize Button, Restore Window Button)		N	B	P	P	P
	Trouble-shoot simple problems.				N	B	P
Content Standard 3: Students will demonstrate awareness, knowledge, and usage of a word processor, spreadsheet, and database.							
Word Processing:		3	4	5	6	7	8
	Know how to start a new word processing document.	N	B	P	P	P	P
	Change the font and size of text.	N	B	P	P	P	P

	Align text with alignment buttons.	N	B	P	P	P	P
	Highlight text with the mouse.	N	B	P	P	P	P
	Change the format of text with bold, italics and underline.	N	B	P	P	P	P
	Know how to print independently.	N	B	P	P	P	P
	Use the cut and paste commands.		N	B	P	P	P
	Use the menu bar functions.		N	B	P	P	P
	Insert clip art		N	B	P	P	P
	Use Spell Check			N	B	P	P
	Learn Keyboard short-cuts (Ctrl-V = Paste, etc...)				N	B	P
	Learn to use headers and footers.				N	B	P
Spreadsheet:							
	Use the mouse to select a cell.	N	B	P	P	P	P
	Enter data into a cell.	N	B	P	P	P	P
	Learn spreadsheet terms.		N	B	P	P	P
	Know how to start a new spreadsheet document.		N	B	P	P	P
	Learn to graph or chart.			N	B	P	P
	Learn to add/subtract cell information.			N	B	P	P
	Create formula functions.					N	B
Database:							
	Know how to start a new database document.				N	B	P
	Know database terms.				N	B	P
	Know how to create fields and enter information into records.				N	B	P
	Learn to sort the database based on one field.				N	B	P
	Perform a search based on one or more fields.				N	B	P
Other:							
	Know basic distinctions among computer software programs, such as word processors, special purpose programs, and games.		N	B	P	P	P
	Start using multiple applications to complete one document or project. (e.g. Insert a spreadsheet into a word processing document)				N	B	P
	Know how formats differ among software applications and hardware platforms.				N	B	P
Content Standard 4: Students will demonstrate knowledge of creating and using graphics, desktop publishing, and creating presentations.							
		3	4	5	6	7	8
Graphics:							
	Know how to use basic painting and drawing tools.	N	B	P	P	P	P
	Put shapes together to create a picture.	N	B	P	P	P	P
	Know how to use advanced painting and drawing tools.			N	B	P	P
	Know how to select specific areas of a painting or drawing.			N	B	P	P
	Know how to use cut, copy, and paste with selected shapes.			N	B	P	P
	Know the differences between several graphic formats.				N	B	P
Desktop Publishing/Presentations:							
	Know how to insert clip art.			N	B	P	P
	Learn how to select and use a template.			N	B	P	P
	Know how to zoom in and out.			N	B	P	P
	Learn how to create a basic presentation.			N	B	P	P
	Use special hardware devices for input within a document (scanner, digital camera).			N	B	P	P
	Learn how to format a Presentation.				N	B	P
	Complete a content area project.				N	B	P
	Complete and present a content area project presentation using Microsoft PowerPoint.				N	B	P
	Use multimedia within a document/presentation. (video, animation, sound, etc...)				N	B	P

Content Standard 5: Students will demonstrate awareness, knowledge and usage of the World Wide Web and research tools that leverage technology.

	3	4	5	6	7	8
Know how to search for information within a reference-based software program.	N	B	P	P	P	P
Learn Internet etiquette: do's and don'ts	N	B	P	P	P	P
Know basic Internet terms.	N	B	P	P	P	P
Manually entering an Internet web address (URL).			N	B	P	P
Learn how to search and use keywords within a search engine.			N	B	P	P
Learn Internet Explorer button functions (back, forward, stop, etc..).			N	B	P	P
Learn to access, send and reply with e-mail.			N	B	P	P
Learn how to download graphics.			N	B	P	P
Research and evaluate the accuracy, relevance, appropriateness, comprehensiveness, and bias of electronic information sources concerning real-world problems.				N	B	P

Content Standard 6: Students will demonstrate an understanding of the relationships among science, technology, society, and the individual.

	3	4	5	6	7	8
Know ways that technology is used at home and school.			N	B	P	P
Know that new tools and ways of doing things affect all aspects of life, and may have positive or negative effects on other people.			N	B	P	P
Understand that when an individual creates something on a computer, the created work is that person's property, and only that person has the right to change it.			N	B	P	P
Know that technologies often have costs as well as benefits and can have an enormous effect on people and other living things.			N	B	P	P
Know that new inventions often lead to other new inventions and ways of doing things.			N	B	P	P
Know areas in which technology has improved human lives.			N	B	P	P
Understand the concept of software piracy.			N	B	P	P
Know ways in which technology has influenced the course of history.				N	B	P
Know that science cannot answer all questions and technology cannot solve all human problems nor meet all human needs.					N	B
Know examples of copyright violations and computer fraud and possible penalties.					N	B
Know that technology and science are reciprocal. They both are the driving force behind each other.						N
Know ways in which technology and society influence one another.						N

Content Standard 7: Students will demonstrate an understanding of how technology can be used as a tool for problem solving and decision making.

	3	4	5	6	7	8
Know that objects occur in nature; but people can also design and make objects.	N	B	P	P	P	P
Know that tools can be used to observe measure, make things, and do things better and/or more easily.	N	B	P	P	P	P
Know that people are always inventing new ways to solve problems and get work done.	N	B	P	P	P	P
Identify a simple problem that can be solved using technology.			N	B	P	P
Know constraints that must be considered when designing a solution to a problem.			N	B	P	P
Select and use appropriate tools and technology resources to accomplish a variety of tasks and solve problems.			N	B	P	P
Know that people have invented and used tools throughout history to solve problems and improve ways of doing things.			N	B	P	P
Identify appropriate problems for technological design.					N	B
Design a solution or product, taking into account needs and constraints.					N	B
Implement a proposed design.					N	B